

Lexmark Announces MFP Kiosks for Government

MFP Kiosk streamlines constituent management services for state and local agencies.

Lexmark International, Inc., a global imaging solutions leader, today announced Lexmark MFP Kiosk for Government, a solution that utilizes award-winning Lexmark Smart multi-function products (MFPs) as self-service platform devices that enable agencies to better serve visiting constituents with increased efficiency, security and compliance.

“The slow, manual processes associated with constituent paperwork, applications and documentation are a significant roadblock as government agencies struggle with budget pressures, limited resources and higher constituent expectations,” said Marty DeGraff, director, Lexmark Government Solutions.

“The Lexmark MFP Kiosk solution leverages the power of the Lexmark Smart MFP so agencies can better serve constituents, even with fewer resources, improving the experience for agency employees and constituents alike. Agency staff is freed from the time spent on document classification and data verification, allowing them to serve constituents more efficiently. Constituents are able to jump start the process the moment they arrive, reducing wait times.”

Lexmark MFP Kiosks are easy to implement and use. The intuitive interface guides constituents through the process of submitting and receiving relevant information through intuitive prompts and simple icons on the MFP touch screen, so they can check in, manage their account, and receive directions and information to help streamline the experience.

The MFP Kiosk also serves as a forms repository for printing documents on demand. Constituents can access any agency form, application or other document, in any language offered, right from the kiosk.

Security is key for government agencies, and Lexmark MFPs are built with information protection as a top priority. All devices are complete with built-in security features to ensure data is captured, stored and routed securely to help prevent information leaks and breaches and ensure compliance.

“Lexmark understands that government agencies are under pressure to transform their offices, revolutionize the constituent experience and provide services and interactions that are highly digital and secure--all within a limited budget,” said Allen Waugerman, Lexmark senior vice president and chief technology officer. “Our MFP Kiosk solution allows government agencies to improve constituent service while gaining efficiencies by leveraging the power of the Lexmark MFP.”

Supporting Resources

Learn more about [Lexmark MFP Kiosk for Government](#).

Find out how [Lexmark Government Solutions](#) can transform your agency operations.

[Subscribe](#) to the Lexmark News Blog

Follow Lexmark on [LinkedIn](#), [Facebook](#) and [Twitter](#).

About Lexmark

Lexmark creates innovative imaging solutions and technologies that help customers worldwide print, secure and manage information with ease, efficiency and unmatched value. Open the possibilities at [Lexmark.com](#).

For further information: Emily Rardin, erardin@lexmark.com, 859-232-7818

“ The MFP Kiosk also serves a forms repository for printing documents on demand. Constituents can access any agency form, application or other document, in any language offered, right from the kiosk. ”