

Lexmark Recognized for Excellence in Manufacturing

Lexmark receives maximum number of awards from Manufacturing Leadership Council for sixth consecutive year.

Lexmark, a global imaging solutions leader, today announced it has been honored with three 2018 Manufacturing Leadership Awards from the Frost & Sullivan Manufacturing Leadership Council. These awards recognize companies and individuals that are shaping the future of global manufacturing.

Lexmark won awards for outstanding achievement in three categories:

Smart Products and Services Leadership

Winning project: Auto Configuration & Debrief Tool

Lexmark built a tool to improve the device installation process for our Managed Print Services customers, automating device configuration and data collection. The Auto Configuration & Debrief Tool reduces implementation time and the need for a customer resource.

Data and Analytics Leadership

Winning project: Overall Equipment Effectiveness Automation

Lexmark implemented an automated tracking system that gathers, charts and enables analytics of data produced during hardware manufacturing. The tool's analytics capabilities provide faster access to more detailed information, enabling a quicker reaction by the engineering team.

Operational Excellence Leadership

Winning project: Technical Support Center Lean Transformation

The Lean Transformation project was initiated to implement a single Lean management system to govern all global Technical Support Center practices, eliminating the need for geographic teams and optimizing agent utilization. The results include improvements in call center productivity and customer satisfaction.

"Lexmark is proud of our supply chain and services teams for once again achieving this recognition as a manufacturing industry leader," said Tonya Jackson, senior vice president and chief supply chain officer. "Our ongoing efforts to evaluate and continuously improve our processes result in tremendous benefits for both Lexmark and our customers and partners, and help us continue to lead in the industry."

This marks the sixth straight year Lexmark has won the maximum number of Manufacturing Leadership Awards a company is eligible to receive in a calendar year.

Lexmark will be recognized at the 14th Annual Manufacturing Leadership Awards Gala, which will conclude the Manufacturing Leadership Summit, June 13 at the Hyatt Regency Huntington Beach Resort and Spa in Huntington Beach, California.

Supporting Resources

2018 Manufacturing Leadership Award [Winners](#).

About the [14th Annual Manufacturing Leadership Summit](#).

About the [Manufacturing and Leadership Council](#).

About [Frost and Sullivan](#).

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About the Manufacturing Leadership Awards

The Manufacturing Leadership Awards, now in their 14th year, honor manufacturing companies and individual manufacturing leaders that are shaping the future of global manufacturing. For more information on the Manufacturing Leadership Awards or the Manufacturing Leadership Summit, please go to www.mlsummit.com.

About Frost & Sullivan

For more than 50 years, Frost & Sullivan has been developing growth strategies for the global 1000, emerging businesses, the public sector and the investment community. <http://www.frost.com>.

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About Lexmark

[Lexmark](#) creates innovative imaging solutions and technologies that help customers worldwide print, secure and manage information with ease, efficiency and unmatched value.

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